

## FREQUENTLY ASKED QUESTIONS

(Instead of sending reply to individual email, the frequently asked questions have been identified and solution is given below. Candidate should refer to these FAQ's and write email only if some other problem is being faced.)

<b>S.N.</b>	<b>Problem intimated by the candidates</b>	<b>Solution</b>
1.	Candidate is unable to login as he / she does not remember mobile (contact) number filled in the application form.	Candidate can fill any mobile (contact) number in the designated field. It is accepted by the system.
2.	Candidate has uploaded wrong photo or signature and wants to update the same.	On request of the candidate, the lock will be opened again and candidate will be able to upload the correct photo and signature.
3.	Candidate is unable to upload photo and / or signature due to size issues.	Candidate should upload the photo and signature of size 10KB to 50 KB in .JPG format. He / she can crop the photo to reduce the size.
4.	Candidate has uploaded photo other than that pasted in the application form.	No problem.
5.	Candidate has uploaded coloured photo.	No problem.
6.	Candidate has lost the form and does not remember his form no.	The form no. has been intimated in email and / SMS sent to the candidate. Candidate should fill date of birth as filled in online form.
7.	Candidate admits that he has filled more than one form.	Candidate should update the form number of application which he has sent to CSIR along with challan / NEFT receipt. More than one application form from a candidate

		opting different subject (s) will not be accepted in any case.
8.	Candidate has deposited fee through NEFT.	Candidate should upload NEFT receipt which is generated after making online payment through NEFT.
9.	Candidate has successfully uploaded his photo and signature and wants to confirm it.	When the candidate logs in the second time he can see a confirmation message at the bottom, "Thanks! Your upload is complete."
10.	The last date has passed.	All candidates can upload their photo and signature upto midnight of 01-6-2017